



Customer Success Story

Cross-Industry

Multinational Corporation Eliminates Delays in Accounts Receivables Processing



Value Delivered

60%

Reduction in manual effort needed for reconciliation, leading to DSO reduction by 32%

86%

Reduction in error rates leading to faster recognition of missed revenue

40%

Improvement in unallocated cash and resulting revenue impact through agile operations



Challenge

Handling 50,000 monthly AR reconciliations globally with a team of 25 analysts, they faced delays due to unstructured payment data arriving in varied formats. This demanded a streamlined solution.



How We Helped

- Implemented an integrated solution for seamless automation and workflow within a unified platform
- Predictive ML algorithms to fill data gaps and reconciliation
- Helped integrate with the ERP and cash management applications
- Facilitated business workflows, data handling, and straight-through reconciliation.



EIQ Features Used



Data Flows



Process Flows



Multi-channel Apps



Enterprise Connectors



ML Flows



Analytics and Reporting

EQ Platform Overview

End-to-End Intelligent Business Automation Platform



Process Flows

Automate enterprise workflows and create seamless customer and user journeys quickly.



Event Flows

Process and analyse events in real time to predict real-time threats and identify opportunities.



Decision Automation

Simplify complex decision logic to make accurate decisions in changing business environments.



Analytics and Reporting

Derive actionable insights for your business with robust analytics and present data in rich reports.



Business Rules

Define and update business rules quickly with audit trails to identify and track changes.



RPA

Leverage the power of non-intrusive, unified RPA



Data Flows

Handle structured and unstructured data with an easy drag-and-drop functionality.



ML Flows

Embed intelligence in the handling of process and data attributes using dynamic ML models.



Enterprise Connectors

Integrate with business-critical systems quickly using pre-built and custom connectors.



GenAI

Automate integrated text generation within process, data, or event flows using GenAI



Multi-channel Apps

Create dynamic web and mobile applications with new or pre-built templates that can work online or offline.



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